

**Appendix 1: what to do if a programme gets into major difficulty (advice from Michael Booth)**

- Individuals in the UK organisation can seek personal support from their own elders and overseers;
- Issues around reputational damage and the urgent closing of a programme should be discussed with the Friends House contact. They can advise, for instance, on how to handle unwelcome press attention;
- Other QAIG members may have experience in managing a similar crisis which they would be glad to share;
- It is very helpful to have trusted contacts in the recipient country who are not members of the partner organisation/s but do know it or the context.
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